

## Product Information

Ref:

Description:

Lot:

SPACE FOR PRODUCT TAG

## Customer Information

Name/Corporate name:

ID Number:

CNES:

Address:

City:

UF:

Phone:

Cel Phone:

E-mail:

## Surgery Information

Reason of return:

☐ Packaging☐ Oxidation☐ Impossible to use☐ Fracture☐ Others (describe):

Date:

Brief description of the occurrence:

Fill in all the fields below in case of Components.

Products used for component adaptation:

Used torque:

Fill in all the fields below in case of Instrumental.

Does the instrument come from an S.I.N. KIT?

☐ Yes☐ No

If so, KIT code:

LOT:

Were only S.I.N instruments and components used?

☐ Yes☐ NoFirst use? ☐ Yes☐ NoIf not, how many times was it used?

Dear Dentist,

Any occurrence related to our products is of the utmost importance to us. Therefore, we ask that the completion and submission of information for our analysis be done thoroughly. This information will be essential for a detailed analysis of the occurrence.

## PREMISE

### 1. Warranty Scope

S.I.N Implant System guarantees to all dental institutions that have acquired, provided that they are original products, that the instructions for use have been respected, as well as the following described situations:

1.1 The legitimate acquisition of products by the dental institution;

1.2 The careful selection of the patient with clinical indication for treatment and appropriate application of the technique;

1.3 Informed and signed consent by the patient, with proper guidance from the dentist;

1.4 That the patient does not present any contraindications described in the instructions for use;

1.5 That the use of the product has been carried out in strict compliance with the guidance and recommendations described in the instructions for use of each product.

### 2. Warranty Exclusions

The warranty **DOES NOT COVER** products that are sent without the following documents:

2.1 Fully completed (original) Product Evaluation Form;

2.3 Implant radiographs.

We remind you that S.I.N.'s quality is recognized by the most important certifications in the segment, such as ISO 13485/2016, ISO 9001/2015, RDC 665/2022, and MDD 93/42/EEC and MDR 745/2017, which enables marketing in Europe. In addition to these, other certificates received over the past more than 20 years attest to the continuous improvement of our work.

Still, for your greater satisfaction, we have a direct channel with a scientific dental consultant in the product research and development area, whom you can call to ask questions or even clarify this and other cases further.

### Declaration of Truthfulness

I,  
document is true.

,declare that the information provided in this

Date:

Signature and stamp of the dental professional:

### Quality Control Form Completion

SAP Cliente

Ocorrência

Pedido

Laudo de Análise